ICFAI University, Jharkhand

Placement Notification

Type: campus Ref No: IUJ/P22/SS/CR-0032

S/No.	Aspect	Details
01	Company Name	Reliance Retail Limited (Digital)
02	Short brief on the Company	Reliance Digital is an Indian consumer electronics retailer. It is a subsidiary of Reliance Retail, a wholly owned subsidiary of Reliance Industries. Reliance Digital opened its first store on 24 April 2007 in Delhi. Currently there are more than 8,600 Reliance Digital and 1,800 My Jio stores in around 800 cities in India in addition to an online presence. The stores are spread across the states of Andhra Pradesh, Delhi, Uttar Pradesh, Gujarat, Karnataka, Kerala, Maharashtra, Tamil Nadu, Telangana, West Bengal, Orissa, Assam, Bihar, and Jharkhand. Reliance Digital Stores are bigger in size than the other format Digital Xpress Mini Stores. It is one of the largest electronics retailers in India with over 5,000 products in its inventory.
03	Company Website	https://www.relianceretail.com/ https://www.reliancedigital.in/ (check company website)
04	Education Requirement (Program/Programs)	MBA
05	Eligibility Criteria (Minimum Marks, if any)	
06	Designation/Job Title	DMIT
07	Job Description	Ready for Customer -Customer Interaction - Build Rapport, Understand customer's need Options Service the customer - Offering solutions, upselling, cross selling, attachment - Accessories & RCP, Billing - Billing process, MOPs After Sales: Home delivery, Installation, repairs, DOA, DAP ,Returns process &Self learning – certification Section Ready for Customer - Behind scene, PI, SEL, Promos, Cleanliness, Displaying the products as per Plano, Stock Check
08	Location	Bihar & Jharkhand
09	Selection Process	RPAT, Face to Face Interview, Personality Test
11	Salary (Rs/Month)	3 LPA
12	Any other benefits	As per company norms

14	Date for Campus Recruitment	June 2023 (for joining)
15	Last Date to Apply	11-02-2023
16	Person to be contacted	Prof. Sumit Kumar Sinha
17	Remarks	Interested candidates contact immediately/ Respond through the mail